

GROUP TOUR SYRIA JORDAN (8D6N)

Damascus – Al El Beit – Tomb of Habil – Homs – Hama – Bosra – Desert Castles – Prophet Shoaib – Dead Sea



PACKAGE INCLUDE FLIGHT & TIPPING

DAY
01

KUALA LUMPUR – AMMAN

Meal On Board, Lunch, Dinner

- Assemble at Kuala Lumpur International Airport
- Depart From KLIA
- Arrival at Queen Alia International Airport Amman
- Meet & greet with Local Guide
- Overnight in Damascus

DAY
02

DAMASCUS CITY TOUR

Breakfast, Lunch, Dinner

- Breakfast at Hotel
- Visit **Damascus Citadel (Outside View), Hamidieh Old Covered Bazaar, Shrine of Sayeda Ruqaya, Saladin Tomb, Umayyad Mosque, Nabi Yahya Shrine, Azem Palace, Bzourieh Bazaar, Old Hammam & Damascus Old Wall and City Gates**
- Overnight in Damascus

DAY
03

DAMASCUS – AL EL BEIT – TOMB OF HABIL

Breakfast, Lunch, Dinner

- Breakfast at Hotel
- Visit **Al El Beit**
- Proceed to **Tomb of Habil, Son of Prophet Adam AS**
- Visit Historical Site of the First Murder in Human History
- Return to Damascus
- Overnight in Damascus

DAY
04

DAMASCUS – HOMS – HAMA

Breakfast, Lunch, Dinner

- Breakfast at Hotel and Check Out
- Proceed to **Homs**
- Visit **Khalid Ibn Al Walid Mosque & Tomb of Khalid Ibn Al Walid RA**
- Continue Journey to Hama
- Visit **Famous Norias Water Wheels & Visit Great Mosque of Hama**
- Overnight in Hama

DAY
05

BOSRA – JORDAN BORDER – AMMAN

Breakfast, Lunch, Dinner

- Breakfast at Hotel and Check Out
- Visit **Bab Al Saghir Tombs**
- Proceed to **Ancient City of Bosra**
- Visit **Omari Mosque & Visit Ancient Amphitheatre**
- Panoramic Tour around Amman City
- Visit **Cave of The Seven Sleepers (Ashabul Kahfi)**
- Overnight in Amman

DAY
06

AMMAN – DESERT CASTLES

Breakfast, Lunch, Dinner

- Breakfast at Hotel
- Visit **Maqamat Abdul Rahman Bin Auf RA & Visit Maqam Bilal Bin Rabah RA**
- Proceed to Eastern Jordan
- Visit **Umayyad Desert Castles & Visit Last Living Sahaba Tree linked to Prophet Muhammad SAW Journey**
- Overnight in Amman

DAY
07

PROPHET SHOAIB – DEAD SEA – DEPARTURE

Breakfast, Lunch

- Breakfast at Hotel and Check Out
- Visit **Prophet Shoaib Maqam**
- Proceed to **Dead Sea**
- Experience the Lowest Point on Earth
- Free Time at **Dead Sea Area**
- Proceed to Airport
- Take flight back to Kuala Lumpur

DAY
08

ARRIVAL KUALA LUMPUR

Meal On Board

- Arrival at Kuala Lumpur International Airport

Note: Package itinerary schedule is subject to change.

TRAVEL DETAILS

Package Inclusion

- Return International Flight Ticket with Luggage 25/30Kg
- 6 Nights' Accommodation on Twin / Triple Sharing
- Meals As Stated in Itinerary (Breakfast, Lunch, Dinner)
- Transfer, Entrance Fee and Tour as Per Itinerary
- Escort English Speaking Guide
- 1 Bottle Drinking Water Daily
- Tipping For Guide and Driver
- Services Of Tour Leader to Ensure Smooth Operation
- Travel Insurance Berjaya Somp (Pay & Claim)

* Coverage Applicable for Ages 65 and Below

Package Exclusion

- Personal Expenses; Mini Bar, Laundry, Tel Bills, Etc.
- Excess Luggage
- Extra Meals and Drinks
- Optional Tour
- Porterage
- Other Not Stated in Itinerary

Season



Spring
Mar – May



Summer
Jun – Aug



Autumn
Sep – Nov



Winter
Dec – Feb

Currency

United States Dollar (USD) **1 = MYR 4.5***

Jordanian Dinars (JOD) **1 = MYR 5.54***

Route Map



Category	City	Hotel	Night
4 Stars	Amman	Rawa Hotel Suites	2 Nights
3 Stars	Damascus	TBA	4 Nights

Hotel is subject to change to similar category

DEPARTURE DATES

Package Price are Per Person in Ringgit Malaysia (RM)

DEPARTURE DATE	ARRIVAL DATE	SEASON	FLIGHT	ADULT TWIN / TRIPLE	INFANT (<2 YEARS)
24 Oct 2026	31 Oct 2026	Autumn	QR/EK	RM 8,990	RM 2,590
14 Dec 2026	21 Dec 2026	Winter	QR/EK	RM 9,190	RM 2,590

*Notes : Single Surcharge : Additional RM 1100 | Child With Bed : Same Price As Adult | Child No Bed : Less RM 800

Flight Details Emirates (EK)

DAY	FROM	TO	FLIGHT NO	ETD	ETA	DURATION
Day 1	K. Lumpur	Dubai	EK 343	0215	0505	6H 50M
Day 1	Dubai	Amman	EK 903	1415	1630	3H 15M
Day 7	Amman	Dubai	EK 904	1815	2225	3H 10M
Day 8	Dubai	K. Lumpur	EK 346	0310	1425	7H 15M

Flight Details Qatar Airways (QR)

DAY	FROM	TO	FLIGHT NO	ETD	ETA	DURATION
Day 1	K. Lumpur	Doha	QR 845	0930	1135	7H 05M
Day 1	Doha	Amman	QR 400	1615	1855	2H 40M
Day 7	Amman	Doha	QR 401	2025	2305	2H 40M
Day 8	Doha	K. Lumpur	QR 852	0235	1515	7H 40M

*Flight details are subject to change

1) DEPOSIT & FULL PAYMENT

Upon booking of seat	: Deposit RM 1,000.00 per person per booking
90 days before group departure	: 50% of the total payment
60 days before group departure	: Balance of the outstanding payment

If full payment is not received within the stipulated days before departure, **Manazel Al Mashaer Travel Services Sdn Bhd** at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

If the reservation made between **60 days** before the departure date or less, full payment must be made within three (3) working days.

2) MODE OF PAYMENT

- i. Cash or via MEPS
- ii. Cheque
- iii. Bank Transfer
- iv. Credit Card (Visa / Master) by Terminal + 2.5% Charge

3) BANK PARTICULAR

All payment to be paid to **Manazel Al Mashaer Travel Services Sdn Bhd**

Public Bank	: 3239 9312 01 (Tour)
Maybank	: 5640 7061 5954 (Tour)
Maybank	: 5640 7061 1605 (Umrah & Palestine)

4) CANCELCATION BY CUSTOMER

- i. Customer are not allowed to cancel the booking without any valid reason.
- ii. Any change of departure date, or Package is considered a cancellation and fee will apply.
- iii. Cancellation of bookings by the Tour Member must be made in writing or email to **Manazel Al Mashaer Travel Services Sdn Bhd** Customer Service Department to avoid any miscommunication.
- iv. In the event the cancellation is done **60 days** or more before the departure date, the deposit will be refunded less the stipulated administrative charges
- v. Tour packages cancelled **less than 59 days** before group departure date, cancellation fee will be imposed as follow:
 - Special promotion package eg. MATTA (Non-refundable of deposit)
 - 60 days or more from the departure date (administrative charges **50%** from the total deposit amount will be applied)
 - 45 – 59 days before the departure date (charge of **RM 350** per person or **15%** of the package price, whichever is higher, will be applied)
 - 36 – 44 days before the departure date (35% of the total package price)
 - 21 – 35 days before the departure date (50% of the total package price)
 - 15 – 20 days before the departure date (75% of the total package price)
 - Less than 15 days from the departure date (100% of the total package price)
- vi. Customer will be notified of the amount of the cancellation fee payable as soon as possible following the cancellation of the reservation. Should the deposit be insufficient to meet the cancellation fee, you must settle the shortfall within 3 days of such notification.
- vii. Customers are subject to the cancellation terms set forth by **Manazel Al Mashaer Travel Services Sdn Bhd**

5) CANCELATION OUTSIDE COMPANY CONTROL

- i. **Manazel Al Mashaer Travel Services Sdn Bhd** reserves the right to cancel the package due to any unforeseen circumstance(s), or force majeure event such as pandemics, natural disasters, war, strikes, riots and/or order from the government of Malaysia or the government of any country to be visited.
- ii. **Manazel Al Mashaer Travel Services Sdn Bhd** will recommend an alternative to the applicable Package Tour or part thereof, to either the same or another destination.
- iii. If customer does not accept the alternative offer given, all money paid will be returned after deducting the following charges:
 - A charge of **RM 350** or **15%** per person from the package price (whichever is higher) and includes;
 - Any penalty charges imposed by the airline or;
 - Any payment that has been paid by **Manazel Al Mashaer Travel Services Sdn Bhd** to any supplier or third party
- iv. Customer are subject to the cancellation term by **Manazel Al Mashaer Travel Services Sdn Bhd**

6) CANCELATION BY COMPANY

- i. **Manazel Al Mashaer Travel Services Sdn Bhd** reserves the right to cancel the package if the number of participants is less than **20 paying passengers**.
- ii. These packages are under **Series Group Departures**, if the group are below of our minimum **20 paying passengers**, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below:
 - a) Postponed travelling
 - b) Refund full amount paid
 - c) Change or postponed to other destination
- iii. As for group packages, in the event of a cancellation by the company due to insufficient passengers or inability to secure seats or accommodation, the company will refund the amount of money paid and also pay compensation as follows:
 - Full refund and a compensation of **RM 50.00** per person (within 8-14 days before departure date)
 - Full refund and a compensation of **RM 75.00** per person (within 1-7 days before departure date)
 - Full refund and a compensation of **RM 100.00** per person (on the departure date)

7) REFUND POLICY

- i. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled.
- ii. Refunds will only be allowed in the case of Death (No refund will be made If the flight ticket has already been issued), Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), **subject to approval**.
- iii. No refund if any of the item in the package is not utilize fully or partially when tour has departed.

Refunds will be made by way of cheque or bank transfer and will generally be processed within 60 working days from the date of cancellation. The refund process may take longer during peak seasons, due to the increase in transaction volume.

8) TRAVEL ESSENTIAL

All travelers are strongly encouraged to obtain a comprehensive travel insurance policy to protect against unforeseen circumstances, such as baggage loss, flight delays, travel agent insolvency, medical emergencies and etc. We shall not be responsible, under any circumstances, for any such matters.

9) IMAGE AND VIDEO USAGE AND RIGHTS

During tours, **Manazel Al Mashaer Travel Services Sdn Bhd** members have right to take multiple photos, individual or group and/or produce video recordings, hereafter referred to as 'marketing materials' for the purpose of the following but not limited to:

- a) Website marketing
- b) Booklets or flyers
- c) Social Media campaigns including Facebook and Instagram
- d) Electronic Media such as Television Media

Tour members hereby agree and give permission to **Manazel Al Mashaer Travel Services Sdn Bhd** to use their image and video recordings as 'marketing materials'

10) IMPORTANT NOTE

- i. The above rates quoted are subject to change without prior notice.
- ii. **Manazel Al Mashaer Travel Services Sdn Bhd** and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
- iii. All flights and hotels are provisional and will be subjected to change until final confirmation.
- iv. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin sharing rooms.
- v. Passport must be valid for more than 6 months from the date of travel.
- vi. Flight seats and room arrangement for hotel are auto assigned.
- vii. **Tour Leader** only will be sent if the group is more than **20 minimum passengers**.
- viii. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies in Malaysia or destination that may prohibit overseas travel or arrival.
- ix. **Manazel Al Mashaer Travel Services Sdn Bhd** will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded.
- x. All meals mentioned in our program are suitable for Muslim, Except for breakfast which normally will be served based on standard international buffet menu by hotel.
- xi. **Manazel Al Mashaer Travel Services Sdn Bhd** term & conditions will apply.

11) COMPANY DETAILS

Manazel Al Mashaer Travel Services Sdn Bhd (1198200-D)

MOTAC : KPL 8779

Address : 55-2, KL Traders Square (Plaza KLTS), Blok C, Jalan Gombak, Setapak, 53000 Kuala Lumpur

Phone : +603-7890 5994 (Hotline) | +603-4041 4494 (Office)

Email : Info@manazel.com.my

Website : www.manazel.com.my

Once payment received customers consider agree to the Terms & Conditions.

Any payment that has been made for a reservation will not be refunded and cannot be transferred if unused or canceled due to non-compliance with the terms and conditions (including deposit payment, full payment, name list, etc.)

Failure to comply with any of the terms and conditions will result in immediate cancellation of the booking.