

GROUP TOUR DUBAI ABU DHABI (6D4N)

Sharjah - Dubai - Abu Dhabi

→ PACKAGE INCLUDE FLIGHT & TIPPING

DAY
01

KLIA - SHARJAH - DUBAI

Meal on Board, Dinner

- Assemble at Kuala Lumpur International Airport
- Take a flight to Dubai / Sharjah
- Arrival at Sharjah International Airport / Dubai International Airport
- Visit **Dubai Mall** and photo stop at **Burj Khalifa**
- Enjoy **Musical Fountain Show**
- Overnight in Dubai

DAY
02

DUBAI - DESERT SAFARI

Breakfast, Lunch, Dinner

- Breakfast at Hotel
- Enjoy **Abra Water Taxi Ride**
- Free time at **Gold Souk, Spice Souk, Bastakiya Area** and **Leather Shop**
- On evening, experience **Desert Safari** with Land Cruiser for **Dunes Bashing**
- Dinner at **Desert Safari Camp** (Sharing Camp)
- Overnight in Dubai

DAY
03

DUBAI - ABU DHABI - DUBAI

Breakfast, Lunch

- Breakfast at Hotel
- Proceed to Abu Dhabi
- Visit **Grand Mosque**
- Photo stop at **Emirates Palace, Abu Dhabi Corniche** and **Etihad Tower**
- Pass by **Presidential Palace**
- Shopping at **Dates Market**
- Photo stop at **Ferrari World**
- Free time at **YAS Mall** - (May - Sep Only) (Dinner Own Expenses)
- Free time at **Global Village** (World's largest Tourism Destination) - (Oct - Apr Only) (Dinner Own Expenses)
- Overnight in Dubai

DAY
04

DUBAI - DINNER CRUISE

Breakfast, Lunch, Dinner

- Breakfast at Hotel
- Visit **Dubai Miracle Garden** (Oct - Apr Only)
- Photo stop at **Jumeirah Mosque, Burj Al Arab, Dubai Marina, Jumeirah Beach** and **Atlantis the Palm**
- Free time at **Mall of the Emirates**
- **Dhow Cruise** with dinner in **Marina Dubai**
- Overnight in Dubai

DAY
05

DUBAI / SHARJAH DEPARTURE

Breakfast, Lunch, Meal on Board

- Breakfast at Hotel & Check Out
- Photo stop at **Dubai Frame & Ain Dubai** (World's Highest Observation Wheel in Dubai) & **BlueWater Island**
- Free time shopping at **Deira City Center / Blue Souk Sharjah**
- Transfer to Sharjah International Airport / Dubai International Airport
- Take flight to Kuala Lumpur

DAY
06

ARRIVAL KUALA LUMPUR

Meal on Board

- Arrival at Kuala Lumpur International Airport

Note: Package itinerary schedule is subject to change.

TRAVEL DETAILS

Package Inclusion

- Return International Economy Flight Ticket With 30kg Luggage
- 4 Nights' Accommodation with Twin/Triple Sharing
- Meals As Stated in The Itinerary (Breakfast, Lunch & Dinner)
- Entrance Fee and Tour as Per Itinerary
- Tipping For Guide and Driver
- Tourism Tax & Vat 5%
- Air-Conditioned / Heated Bus
- 1 Bottle of Drinking Water Daily
- Services Of Tour Leader to Ensure Smooth Operation
- Travel Insurance Berjaya Sompō (Pay & Claim)

* Coverage Applicable for Ages 65 and Below

Package Exclusion

- Personal Expenses Mini Bar, Laundry, Tel Bills, Etc.
- Extra Meals and Drinks
- Optional Tour
- Porterage
- Other Not Stated in The Itinerary
- Visa For Non-Malaysian

Season

Spring **Mar - May** Summer **Jun - Aug**

Autumn **Sep - Nov** Winter **Dec - Feb**

Currency

United States Dollar (USD) **1 = MYR 4.5***

Emirati Dirham (AED) **1 = MYR 1.20***

Route Map



Category

4 Stars

City

Dubai

Hotel

Tamr Inn Hotel

Night

4 Nights

Hotel is subject to change to similar category

DEPARTURE DATES

Package Price are Per Person in Ringgit Malaysia (RM)

DEPARTURE DATE	ARRIVAL DATE	SEASON	FLIGHT	ADULT TWIN / TRIPLE	INFANT (<2 YEARS)
28 Jan 2025	02 Jan 2025	Winter	EK/G9	RM 4,890	RM 1,000
10 Feb 2025	15 Feb 2025	Winter	EK/G9	RM 4,890	RM 1,000
24 Mar 2026	29 Mar 2026	Spring	EK	RM 4,890	RM 1,000
07 Apr 2026	12 Apr 2026	Spring	EK/G9	RM 4,690	RM 1,000
21 Apr 2026	26 Apr 2026	Spring	EK/G9	RM 4,690	RM 1,000
01 May 2026	06 May 2026	Spring	EK	RM 4,490	RM 1,000
19 May 2026	24 May 2026	Spring	EK/G9	RM 4,490	RM 1,000
29 May 2026	03 Jun 2026	Spring	EK	RM 4,490	RM 1,000
02 Jun 2026	07 Jun 2026	Summer	EK	RM 4,490	RM 1,000
16 Jun 2026	21 Jun 2026	Summer	EK/G9	RM 4,390	RM 1,000
14 Jul 2026	19 Jul 2026	Summer	EK/G9	RM 4,390	RM 1,000
29 Aug 2026	03 Sep 2026	Summer	EK/G9	RM 4,490	RM 1,000
30 Aug 2026	04 Sep 2026	Summer	EK/G9	RM 4,490	RM 1,000
01 Sep 2026	06 Sep 2026	Autumn	EK/G9	RM 4,490	RM 1,000
16 Sep 2026	21 Sep 2026	Autumn	EK/G9	RM 4,390	RM 1,000
09 Oct 2026	14 Oct 2026	Autumn	EK/G9	RM 4,790	RM 1,000
20 Oct 2026	25 Oct 2026	Autumn	EK/G9	RM 4,790	RM 1,000
06 Nov 2026	11 Nov 2026	Autumn	EK/G9	RM 4,890	RM 1,000
18 Nov 2026	23 Nov 2026	Autumn	EK/G9	RM 4,790	RM 1,000
07 Dec 2026	12 Dec 2026	Winter	EK/G9	RM 4,990	RM 1,000
16 Dec 2026	21 Dec 2026	Winter	EK/G9	RM 4,990	RM 1,000
26 Dec 2026	31 Dec 2026	Winter	EK/G9	RM 5,090	RM 1,000

*Notes : Single Surcharge : Additional RM 800 | Child With Bed : Same Price As Adult | Child No Bed : Less RM 300

Flight Details Air Arabia (G9)

DAY	FROM	TO	FLIGHT NO	ETD	ETA	DURATION
Day 1	K. Lumpur	Sharjah	G9 801	1000	1310	6H 45M
Day 5	Sharjah	K. Lumpur	G9 800	2140	0995 + 1	6H 55M

Flight Details Emirates (EK)

DAY	FROM	TO	FLIGHT NO	ETD	ETA	DURATION
Day 1	K. Lumpur	Dubai	EK 345	1015	1310	7H 7M
Day 5	Dubai	K. Lumpur	EK 344	2115	0840 + 1	6H 45M

*Flight details are subject to change

1) DEPOSIT & FULL PAYMENT

Upon booking of seat	: Deposit RM 600.00 per person per booking
90 days before group departure	: 50% of the total payment
60 days before group departure	: Balance of the outstanding payment

If full payment is not received within the stipulated days before departure, **Manazel Al Mashaer Travel Services Sdn Bhd** at its sole discretion reserves the right to forfeit the deposit and cancel the booking.

If the reservation made between **60 days** before the departure date or less, full payment must be made within three (3) working days.

2) MODE OF PAYMENT

- i. Cash or via MEPS
- ii. Cheque
- iii. Bank Transfer
- iv. Credit Card (Visa / Master) by Terminal + 2.5% Charge

3) BANK PARTICULAR

All payment to be paid to **Manazel Al Mashaer Travel Services Sdn Bhd**

Public Bank	: 3239 9312 01 (Tour)
Maybank	: 5640 7061 5954 (Tour)
Maybank	: 5640 7061 1605 (Umrah & Palestine)

4) CANCELANCATION BY CUSTOMER

- i. Customer are not allowed to cancel the booking without any valid reason.
- ii. Any change of departure date, or Package is considered a cancellation and fee will apply.
- iii. Cancellation of bookings by the Tour Member must be made in writing or email to **Manazel Al Mashaer Travel Services Sdn Bhd** Customer Service Department to avoid any miscommunication.
- iv. In the event the cancellation is done **60 days** or more before the departure date, the deposit will be refunded less the stipulated administrative charges
- v. Tour packages cancelled **less than 59 days** before group departure date, cancellation fee will be imposed as follow:
 - Special promotion package eg. MATTA (Non-refundable of deposit)
 - 60 days or more from the departure date (administrative charges **50%** from the total deposit amount will be applied)
 - 45 – 59 days before the departure date (charge of **RM 350** per person or **15%** of the package price, whichever is higher, will be applied)
 - 36 – 44 days before the departure date (35% of the total package price)
 - 21 – 35 days before the departure date (50% of the total package price)
 - 15 – 20 days before the departure date (75% of the total package price)
 - Less than 15 days from the departure date (100% of the total package price)
- vi. Customer will be notified of the amount of the cancellation fee payable as soon as possible following the cancellation of the reservation. Should the deposit be insufficient to meet the cancellation fee, you must settle the shortfall within 3 days of such notification.
- vii. Customers are subject to the cancellation terms set forth by **Manazel Al Mashaer Travel Services Sdn Bhd**

5) CANCELATION OUTSIDE COMPANY CONTROL

- i. **Manazel Al Mashaer Travel Services Sdn Bhd** reserves the right to cancel the package due to any unforeseen circumstance(s), or force majeure event such as pandemics, natural disasters, war, strikes, riots and/or order from the government of Malaysia or the government of any country to be visited.
- ii. **Manazel Al Mashaer Travel Services Sdn Bhd** will recommend an alternative to the applicable Package Tour or part thereof, to either the same or another destination.
- iii. If customer does not accept the alternative offer given, all money paid will be returned after deducting the following charges:
 - A charge of **RM 350** or **15%** per person from the package price (whichever is higher) and includes;
 - Any penalty charges imposed by the airline or;
 - Any payment that has been paid by **Manazel Al Mashaer Travel Services Sdn Bhd** to any supplier or third party
- iv. Customer are subject to the cancellation term by **Manazel Al Mashaer Travel Services Sdn Bhd**

6) CANCELATION BY COMPANY

- i. **Manazel Al Mashaer Travel Services Sdn Bhd** reserves the right to cancel the package if the number of participants is less than **20 paying passengers**.
- ii. These packages are under **Series Group Departures**, if the group are below of our minimum **20 paying passengers**, we will be informing our customers as our Company SOP 1 Month Before Departure. The customer might choose the optional as per below:
 - a) Postponed travelling
 - b) Refund full amount paid
 - c) Change or postponed to other destination
- iii. As for group packages, in the event of a cancellation by the company due to insufficient passengers or inability to secure seats or accommodation, the company will refund the amount of money paid and also pay compensation as follows:
 - Full refund and a compensation of **RM 50.00** per person (within 8-14 days before departure date)
 - Full refund and a compensation of **RM 75.00** per person (within 1-7 days before departure date)
 - Full refund and a compensation of **RM 100.00** per person (on the departure date)

7) REFUND POLICY

- i. Once Return Ticket has been issued and customer request for cancellation. No refund will be entitled.
- ii. Refunds will only be allowed in the case of Death (No refund will be made If the flight ticket has already been issued), Hospitalization & valid Medical Reasons supported by a Medical Report from Private/Government Hospital (Medical Report from Clinics are not acceptable), **subject to approval**.
- iii. No refund if any of the item in the package is not utilize fully or partially when tour has departed.

Refunds will be made by way of cheque or bank transfer and will generally be processed within 60 working days from the date of cancellation. The refund process may take longer during peak seasons, due to the increase in transaction volume.

8) TRAVEL ESSENTIAL

All travelers are strongly encouraged to obtain a comprehensive travel insurance policy to protect against unforeseen circumstances, such as baggage loss, flight delays, travel agent insolvency, medical emergencies and etc. We shall not be responsible, under any circumstances, for any such matters.

9) IMAGE AND VIDEO USAGE AND RIGHTS

During tours, **Manazel Al Mashaer Travel Services Sdn Bhd** members have right to take multiple photos, individual or group and/or produce video recordings, hereafter referred to as 'marketing materials' for the purpose of the following but not limited to:

- a) Website marketing
- b) Booklets or flyers
- c) Social Media campaigns including Facebook and Instagram
- d) Electronic Media such as Television Media

Tour members hereby agree and give permission to **Manazel Al Mashaer Travel Services Sdn Bhd** to use their image and video recordings as 'marketing materials'

10) IMPORTANT NOTE

- i. The above rates quoted are subject to change without prior notice.
- ii. **Manazel Al Mashaer Travel Services Sdn Bhd** and its agent reserve the right to change or alter the program and revise fares without prior notice due to unforeseen circumstances.
- iii. All flights and hotels are provisional and will be subjected to change until final confirmation.
- iv. Not all hotels have rooms for 3 people. Therefore, extra bed or mattress only (subject to hotel) will be added only on twin sharing rooms.
- v. Passport must be valid for more than 6 months from the date of travel.
- vi. Flight seats and room arrangement for hotel are auto assigned.
- vii. **Tour Leader** only will be sent if the group is more than **20 minimum passengers**.
- viii. It is the responsibility of the tour members to ensure that their names are cleared from blacklisted by any regulatory bodies in Malaysia or destination that may prohibit overseas travel or arrival.
- ix. **Manazel Al Mashaer Travel Services Sdn Bhd** will not be held responsible or liable in the event any tour member is denied to travel by the Malaysian Immigration. Tour fares will not be refunded.
- x. All meals mentioned in our program are suitable for Muslim, Except for breakfast which normally will be served based on standard international buffet menu by hotel.
- xi. **Manazel Al Mashaer Travel Services Sdn Bhd** term & conditions will apply.

11) COMPANY DETAILS

Manazel Al Mashaer Travel Services Sdn Bhd (1198200-D)

MOTAC : KPL 8779

Address : 55-2, KL Traders Square (Plaza KLTS), Blok C, Jalan Gombak, Setapak, 53000 Kuala Lumpur

Phone : +603-7890 5994 (Hotline) | +603-4041 4494 (Office)

Email : Info@manazel.com.my

Website : www.manazel.com.my

Once payment received customers consider agree to the Terms & Conditions.

Any payment that has been made for a reservation will not be refunded and cannot be transferred if unused or canceled due to non-compliance with the terms and conditions (including deposit payment, full payment, name list, etc.)

Failure to comply with any of the terms and conditions will result in immediate cancellation of the booking.